

Office of the Washington State Auditor Pat McCarthy

Embedded Commercial Recycling in Washington Cities

Joint Legislative Audit Review Committee October 17, 2018

Christopher Cortines, CPA, Principal Performance Auditor

James Geluso, Performance Auditor

Rachel Moeckel, Senior Performance Auditor

Your audit question

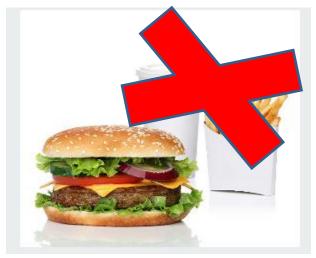
How does embedded commercial recycling affect:

- The recycling rate?
- How much taxes are paid?
- The distribution of work?
- Whether customers pay for services they do not use?

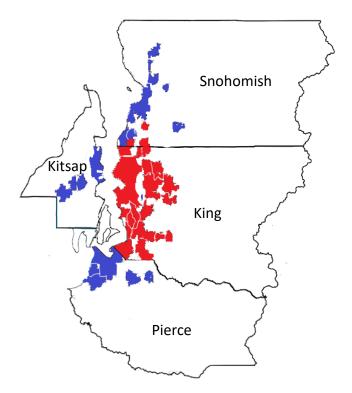
Embedding is bundling that cannot be undone

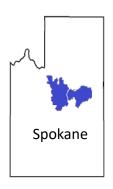






This audit looked at 39 cities in the five Class 1 counties





Cities with more than 15,000 residents

- with commercial embedding
- without commercial embedding

Why do cities use embedded recycling?

- State, counties and cities want to increase the recycling rate
- Recycling is cheaper than landfilling
- More service leads to more recycling

Recycling rates

| County | Extent of embedded commercial recycling | Commercial-only recycling rate in cities |
|-----------|---|--|
| King | Widespread | 47% |
| Snohomish | Limited | 16% |
| Kitsap | None | 16% |
| Pierce | None | 11% |
| Spokane | None | insufficient information |

Bid documents show recycling expenses exceed proceeds

| | | | | | | | | Ser | vic | e Sector | | | | | | | | |
|----------------------------------|----|-----------|----|-----------|-----|-----------|----|-------|-----------|-----------|----|---------|------|-----------|----|---------|-----|----------|
| | Г | | | Single | Fai | mily | | | N | IF/Comm | Co | ommerc | ial/ | Multifam | ly | Garbage | П | Total |
| Expenses: | (| Garbage | R | ecycling | Y | ardwaste | | Bulky | F | ecycling | C | an/Cart | C | Container | D | rop-box | Ц | |
| Amortized Start-up Expenses | \$ | 4,503 | \$ | 1,801 | \$ | 991 | \$ | | S | | S | 540 | S | 8,106 | \$ | 865 | \$ | 16,80 |
| Billing Costs | \$ | 10,233 | | | Г | | \$ | - | \$ | - | Г | | | | Г | | \$ | 10,23 |
| City Fees | \$ | 172,977 | | | Г | | \$ | 37 | \$ | 3,084 | S | 2,027 | \$ | 136,157 | \$ | 45,720 | \$ | 360,00 |
| Collection Labor | \$ | 175,400 | \$ | 160,921 | \$ | 141,551 | \$ | 450 | \$ | 136,941 | S | 3,054 | \$ | 168,711 | \$ | 68,026 | \$ | 855,05 |
| Container Depreciation | \$ | - | \$ | - | \$ | - | \$ | - | \$ | 10,407 | S | - | \$ | 18,923 | \$ | 3,025 | \$ | 32,35 |
| Container Replacement (annual) | \$ | 6,005 | \$ | 8,528 | \$ | 8,528 | \$ | - | \$ | 8,326 | S | 105 | \$ | 15,138 | \$ | 3,438 | \$ | 50,06 |
| Customer Service/Office Staff | \$ | 28,000 | \$ | 11,200 | \$ | 6,160 | \$ | - | 49 | 7,280 | S | 3,360 | \$ | 50,400 | \$ | 5,376 | 8 | 111,77 |
| Disposal/Yard debris/Recyle fees | \$ | 336,757 | \$ | - | \$ | 141,793 | \$ | 420 | 5 | - | S | 7,330 | \$ | 676,796 | \$ | 473,100 | \$ | 1,636,19 |
| General & Administrative | \$ | 35,886 | \$ | 14,354 | \$ | 7,895 | \$ | - | \$ | 9,330 | \$ | 4,306 | \$ | 64,594 | \$ | 6,890 | 5 | 143,25 |
| Insurance | \$ | 21,027 | \$ | 15,533 | \$ | 13,311 | \$ | - | \$ | 12,050 | S | 1,198 | \$ | 25,997 | \$ | 6,807 | \$ | 95,92 |
| Property Rental/Lease | \$ | 5,250 | \$ | 5,250 | \$ | 5,250 | \$ | - | \$ | 1,365 | S | 630 | \$ | 9,450 | \$ | 1,008 | \$ | 28,20 |
| Supervision Labor | \$ | 24,083 | \$ | 9,633 | \$ | 5,298 | \$ | - | \$ | 6,261 | S | 2,890 | \$ | 43,349 | \$ | 4,624 | \$ | 96,13 |
| Taxes | \$ | 44,679 | \$ | 7,938 | \$ | 0,002 | \$ | 54 | \$ | 8,781 | S | 803 | \$ | 42,364 | \$ | 10,001 | \$ | 129,98 |
| Truck Depreciation | \$ | 55,939 | \$ | 49,199 | \$ | 47,148 | \$ | - | \$ | 37,275 | \$ | 2,026 | \$ | 54,950 | \$ | 14,911 | \$ | 261,44 |
| Truck Fuel | \$ | 19,966 | \$ | 18,318 | \$ | 16,113 | \$ | 158 | \$ | 15,500 | S | 348 | \$ | 12,803 | \$ | 14,438 | \$ | 97,73 |
| Truck Maintenance | \$ | 39,932 | \$ | 36,635 | \$ | 32,226 | \$ | - | 7 | 31,176 | B | 695 | \$ | 38,409 | \$ | 16,500 | \$ | 195,57 |
| Other/Miscellaneous | \$ | 5,460 | \$ | 5,092 | \$ | 13,652 | \$ | - | S | 4,200 | S | 84 | \$ | 8,327 | \$ | 1,905 | \$ | 38,72 |
| Totals: | \$ | 986,098 | \$ | 344,403 | \$ | 446,896 | \$ | 1,115 | \$ | 292,065 | S | 29,396 | S | 1,374,473 | \$ | 685,013 | \$4 | 1,159,46 |
| Material Sales | | | \$ | 93,454 | | | | | \$ | 101,322 | | | | | Г | | \$ | 194,77 |
| Customer Charges | \$ | 1,801,378 | \$ | - | \$ | - | \$ | 1,20 | \$ | - | \$ | 32 537 | \$ | 1,702,126 | \$ | 740,286 | \$4 | ,277,62 |
| Totals: | \$ | 1,801,378 | \$ | 93,454 | \$ | - | \$ | 1,20 | \$ | 101,322 | S | 32 637 | \$ | 1,702,126 | \$ | 740,286 | \$4 | 4,472,40 |
| Net Profit/(Loss): | \$ | 815,280 | \$ | (250,949) | \$ | (446,896) | S | 82 | S | (190,743) | S | 3,241 | S | 327,652 | S | 55,273 | S | 312,94 |

Expenses \$ 292,065

 Sales of recyclables
 \$ 101,322

 Customer charges
 \$

 Total revenue
 \$ 101,322

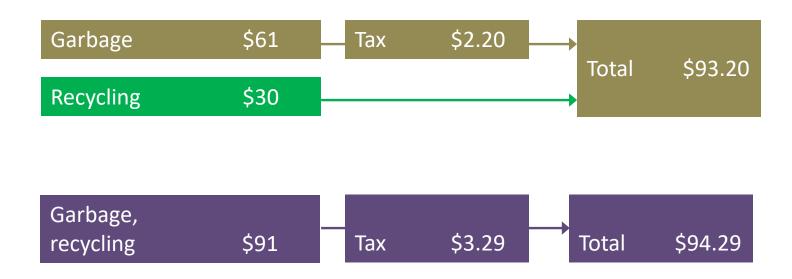
 Loss
 \$ (190,743)

Some customers use other recycling providers

About 20 percent of businesses do not use the embedded recycling services for their recycling

- Using corporate system
- Did not know it was available
- Dissatisfied with customer service

Embedding results in higher taxes



Businesses pay an estimated average \$28 more each year, a total of \$900,000 more in taxes across King County

Embedding leads to less competition

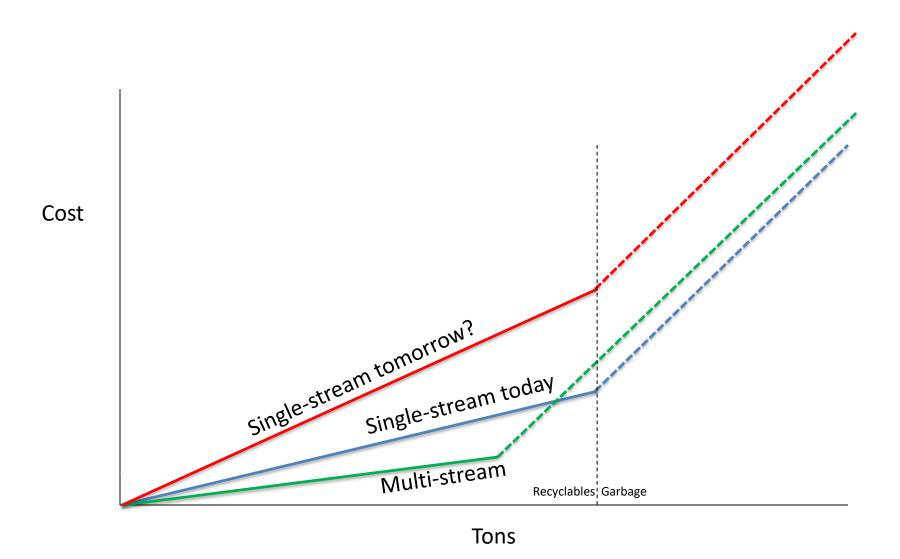
Commercial recycling market share held by companies other than the four national firms

| County | Extent of embedded recycling | Market share held by small companies |
|-----------|------------------------------|--------------------------------------|
| King | Widespread | <25% |
| Snohomish | Limited | 25-50% |
| Pierce | None | 25-50% |
| Kitsap | None | 51-75% |
| Spokane | None | >75% |

No recommendations

- Current, rapid changes in market conditions
 - Affects residential as well as commercial recycling
- Status quo? Fewer materials? Back to multi-stream?
- This is a choice to be made by city councils

Recycling is still cheaper than garbage



Contacts

Pat McCarthy

State Auditor (360) 902-0360

Pat.McCarthy@sao.wa.gov

Scott Frank

Director of Performance Audit (360) 902-0376

Scott.Frank@sao.wa.gov

Rachel Moeckel

Senior Performance Auditor (360) 725-5607

Rachel.Moeckel@sao.wa.gov

James Geluso

Performance Auditor (360) 725-5635

James.Geluso@sao.wa.gov

Website: www.sao.wa.gov